






Warm Homes Discount Scheme

Rebate schemes are a fixed amount of £120 for electricity accounts only, pre-payment meter customers will receive a rebate as a credit on their key

Supplier	Eligibility	Telephone
	<p><u>Customers who meet one of the following:</u></p> <ul style="list-style-type: none"> • Are receiving benefits and/or vulnerable condition. • Have an annual household income less than £16,190. • Who are spending more than 10% of their income on energy <p>Applications received after quarter 1 (Winter bill: received during Jan – March 2012) will get their rebate in March 2013.</p>	<p>Call 0800 072 8625 to apply</p>
	<p><i>Previously Spreading Warmth</i></p> <p><u>Customers in receipt of:</u></p> <ul style="list-style-type: none"> • Income Support, Income-based Job Seeker's Allowance, Income-related Employment and Support Allowance (ESA) which includes a work related activity support component <p><u>Who also have any of the following:</u></p> <ul style="list-style-type: none"> • A disability premium, enhanced disability premium or severe disability premium, or a disabled child premium • Child Tax Credit that includes a disability or severe disability element • A child under five living with them 	<p>Call 0808 172 6999 to apply</p>
	<p><i>Warm Homes Discount Support Plus Rebate</i></p> <p><u>Customers in receipt of:</u></p> <ul style="list-style-type: none"> • Income Support, Income-based Job Seeker's Allowance, Income-related Employment and Support Allowance (ESA) <p><u>Who also have any of the following:</u></p> <ul style="list-style-type: none"> • Long term Incapacity Benefit • Severe Disablement Allowance • Disability Living Allowance • Or have a child aged 5 on 1st April 2011 living in the property. <div style="margin-left: 300px;"> <p>} **This can be for themselves or for someone else living in the property**</p> </div>	<p>Call 0800 068 8251 to apply</p>



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	<p><u>Customers in receipt of:</u></p> <ul style="list-style-type: none">• The Savings Credit element of Pension Credit only, or both Guaranteed and Savings Pension Credit elements, <p><u>Or</u></p> <ul style="list-style-type: none">• Income Support or Income-based Job Seeker's Allowance (i.e. NOT Contribution-based Jobseeker's Allowance)• <u>And also one of the following</u><ul style="list-style-type: none">○ A child under 5○ Income Support with a disability premium○ Income Support with a pensioner premium <p>They will qualify for the £120 rebate in their Q1 bill, but they have to apply for it.</p>	<p>Call 0800 300 111 to apply</p> <p>They need to be prepared to prove that they qualify by producing documentary evidence of the benefits they receive.</p>
	<p><u>Customers in receipt of:</u></p> <ul style="list-style-type: none">• Pension Credit (you may qualify) <p><u>Or</u></p> <ul style="list-style-type: none">• Income Support• Income-based Job Seeker's Allowance• Income-related Employment and Support Allowance which has a work-related activity component or support component <p>If you do receive one of these benefits, you may qualify for the rebate if you also have one of the following that apply to you:</p> <ul style="list-style-type: none">• You have a child under the age of five• You receive Child Tax Credit with a disability or severe disability component• You receive a disabled child premium• You receive a disability, enhanced disability or severe disability premium• You receive a pension premium, higher pension premium or enhanced pension premium	<p>Complete the online form https://www.atlantic.co.uk/WarmHomeDiscountApplication/ or contact 0800 300 111</p>
	<p>No Broader Group eligibility but those in receipt of guaranteed pension credit will be eligible for a rebate of £120.</p>	<p>Automatic via DWP</p>



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Customers (or their partner) who are in receipt of:

- State Pension Credit
- Child Tax Credit (where the relevant household income is less than £16,190)

Or

- Income-related Employment and Support Allowance
- Income Support
- Income-based Job Seekers Allowance
- And also one of the following

- Pensioner premium
- Child Tax Credits (including disability or severe disability elements)
- Disabled child premiums
- Disability or severe disability premiums
- Children under 5 living in the property

As well as qualifying for the Warm Homes discount, customers are also eligible for free home insulation.

Customers (or their partner) who are in receipt of only one of these benefits don't qualify for the Warm Homes discount, but may be assessed to free home insulation.

- Attendance Allowance
- Council tax benefit (not including the single occupancy reduction)
- Disablement Pension credit (which much include mobility supplement or consistent attendance allowance)
- DLA
- War Disablement Pension (which must include mobility supplement or constant attendance allowance)
- Child Tax Credit (where the relevant household income is less than £16,190)
- Anyone in the house over the age of 70

Cannot apply to be added onto the scheme - only those who have received an application form from Eon are eligible.

Future batches will be sent out periodically from DWP database.

If a client loses their form they can request another one by calling **0500 201 000**

Individuals will need to contact **0845 301 5788** regarding home insulation eligibility



Information gathered by:
Energy Advice Project, Bristol Debt Advice Centre.
Tel: 0117 954 3544. Email: energy@bdac.org.uk